

Incorporating Time-Invariant Covariates into the Pareto/NBD and BG/NBD Models

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1 Introduction

This note documents how to incorporate the effects of **time-invariant** covariates into the Pareto/NBD and BG/NBD models. It is assumed that the reader is familiar with the derivations of these models, as presented in Fader and Hardie (2005) and Fader et al. (2005).

Let \mathbf{z}_1 be the vector of time-invariant covariates that are assumed to explain some of the cross-sectional heterogeneity in the purchasing process, and \mathbf{z}_2 be the vector of time-invariant covariates that are assumed to explain some of the cross-sectional heterogeneity in the dropout process. (While it will typically be the case that $\mathbf{z}_1 = \mathbf{z}_2$, this equality is not assumed in these derivations.) Note that since these covariates are specific to each individual, both \mathbf{z}_1 and \mathbf{z}_2 should have an individual-specific subscript i ; this has been suppressed for notational convenience.

The basic results are as follows:

- For the Pareto/NBD model, we simply replace α and β with

$$\begin{aligned}\alpha &= \alpha_0 \exp(-\boldsymbol{\gamma}'_1 \mathbf{z}_1) \\ \beta &= \beta_0 \exp(-\boldsymbol{\gamma}'_2 \mathbf{z}_2)\end{aligned}$$

where $\boldsymbol{\gamma}_1$ and $\boldsymbol{\gamma}_2$ capture the effects of these two vectors of covariates; r and s remain unchanged.

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- For the BG/NBD model, we simply replace α , a , and b with

$$\begin{aligned}\alpha &= \alpha_0 \exp(-\boldsymbol{\gamma}'_1 \mathbf{z}_1) \\ a &= a_0 \exp(\boldsymbol{\gamma}'_2 \mathbf{z}_2) \\ b &= b_0 \exp(\boldsymbol{\gamma}'_3 \mathbf{z}_2)\end{aligned}$$

where $\boldsymbol{\gamma}_1$, $\boldsymbol{\gamma}_2$ and $\boldsymbol{\gamma}_3$ capture the effects of these two vectors of covariates; r remains unchanged.

2 Preliminaries

A popular, easily interpretable method for incorporating the effects of exogenous covariates in event-time models is the proportional hazards approach. In this framework, the covariates have a multiplicative effect on the hazard rate. More specifically, let $F_0(t|\theta)$ be the so-called “baseline” cdf for the distribution of an individual’s interpurchase times, and $f_0(t|\theta)$ and $h_0(t|\theta)$ the associated pdf and hazard rate function. The most common formulation of the proportional hazards specification states that

$$h(t|\theta, \boldsymbol{\gamma}, \mathbf{z}_i) = h_0(t|\theta) \exp(\boldsymbol{\gamma}' \mathbf{z})$$

where \mathbf{z} denotes the vector of time-invariant covariates and $\boldsymbol{\gamma}$ denotes the effects of these covariates. (Note that \mathbf{z} *must not* include an intercept term.)

When the baseline is distributed exponential with rate parameter θ ,

$$h(t|\theta, \boldsymbol{\gamma}, \mathbf{z}) = \theta \exp(\boldsymbol{\gamma}' \mathbf{z}).$$

It follows from the definition of the hazard rate function,

$$h(t) = \frac{f(t)}{1 - F(t)}$$

that, since $F(0) = 0$,

$$F(t) = 1 - \exp\left(-\int_0^t h(u) du\right).$$

Therefore,

$$F(t|\theta, \boldsymbol{\gamma}, \mathbf{z}) = 1 - e^{-\theta \exp(\boldsymbol{\gamma}' \mathbf{z})t}$$

and

$$f(t|\theta, \boldsymbol{\gamma}, \mathbf{z}) = \theta \exp(\boldsymbol{\gamma}' \mathbf{z}) e^{-\theta \exp(\boldsymbol{\gamma}' \mathbf{z})t}.$$

3 The Case of the Pareto/NBD Model

The Pareto/NBD model is based on the following assumptions:

- i. Customers go through two stages in their “lifetime” with a specific firm: they are “alive” for some period of time, then become permanently inactive.
- ii. While alive, the number of transactions made by a customer follows a Poisson process with transaction rate λ . This is equivalent to assuming that the time between transactions is distributed exponential with transaction rate λ ,

$$f(t_j - t_{j-1} | \lambda) = \lambda e^{-\lambda(t_j - t_{j-1})}, \quad t_j > t_{j-1} > 0,$$

where t_j is the time of the j th purchase.

- iii. Heterogeneity in transaction rates across customers follows a gamma distribution with shape parameter r and scale parameter α :

$$g(\lambda | r, \alpha) = \frac{\alpha^r \lambda^{r-1} e^{-\lambda\alpha}}{\Gamma(r)}.$$

- iv. A customer’s unobserved “lifetime” of length ω (after which he is viewed as being inactive) is exponentially distributed with dropout rate μ :

$$f(\omega | \mu) = \mu e^{-\mu\omega}.$$

(Note: Previous discussions of the Pareto/NBD have used τ to denote the time at which the customer becomes inactive. Because of notational conflicts, we now use ω to denote this quantity.)

- v. Heterogeneity in dropout rates across customers follows a gamma distribution with shape parameter s and scale parameter β .

$$g(\mu | s, \beta) = \frac{\beta^s \mu^{s-1} e^{-\mu\beta}}{\Gamma(s)}.$$

- vi. The transaction rate λ and the dropout rate μ vary independently across customers.

We now assume that interpurchase times are distributed according to the with-covariates exponential distribution

$$f(t_j - t_{j-1} | \lambda_0, \gamma_1, \mathbf{z}_1) = \lambda_0 \exp(\gamma_1' \mathbf{z}_1) e^{-\lambda_0 \exp(\gamma_1' \mathbf{z}_1)(t_j - t_{j-1})} \text{ and}$$

$$F(t_j - t_{j-1} | \lambda_0, \gamma_1, \mathbf{z}_1) = 1 - e^{-\lambda_0 \exp(\gamma_1' \mathbf{z}_1)(t_j - t_{j-1})},$$

with the unobserved heterogeneity in λ_0 captured by a gamma distribution with shape parameter r and scale parameter α_0 :

$$g(\lambda_0 | r, \alpha_0) = \frac{\alpha_0^r \lambda_0^{r-1} e^{-\lambda_0 \alpha_0}}{\Gamma(r)}.$$

We also assume that lifetimes are distributed according to the with-covariates exponential distribution

$$\begin{aligned} f(\omega | \mu_0, \gamma_2, \mathbf{z}_2) &= \mu_0 \exp(\gamma_2' \mathbf{z}_2) e^{-\mu_0 \exp(\gamma_2' \mathbf{z}_2) \omega} \text{ and} \\ F(\omega | \mu_0, \gamma_2, \mathbf{z}_2) &= 1 - e^{-\mu_0 \exp(\gamma_2' \mathbf{z}_2) \omega}, \end{aligned}$$

with the unobserved heterogeneity in μ_0 captured by a gamma distribution with shape parameter s and scale parameter β_0 :

$$g(\mu_0 | s, \beta_0) = \frac{\beta_0^s \mu_0^{s-1} e^{-\mu_0 \beta_0}}{\Gamma(s)}.$$

Following the logic of the derivation presented in Fader and Hardie (2005), it follows that

$$L(\lambda_0, \gamma_1 | \mathbf{z}_1, t_1, \dots, t_x, T, \omega > T) = \lambda_0^x \exp(\gamma_1' \mathbf{z}_1)^x e^{-\lambda_0 \exp(\gamma_1' \mathbf{z}_1) T}$$

and

$$\begin{aligned} L(\lambda_0, \gamma_1 | \mathbf{z}_1, t_1, \dots, t_x, T, \text{inactive at } \omega \in (t_x, T]) \\ = \lambda_0^x \exp(\gamma_1' \mathbf{z}_1)^x e^{-\lambda_0 \exp(\gamma_1' \mathbf{z}_1) \omega}. \end{aligned}$$

Removing the conditioning on ω yields the following expression for the individual-level likelihood function:

$$\begin{aligned} L(\lambda_0, \mu_0, \gamma_1, \gamma_2 | \mathbf{z}_1, \mathbf{z}_2, x, t_x, T) \\ = L(\lambda_0, \gamma_1 | \mathbf{z}_1, x, T, \omega > T) P(\omega > T | \mu_0, \gamma_2, \mathbf{z}_2) \\ + \int_{t_x}^T \left\{ L(\lambda_0, \gamma_1 | \mathbf{z}_1, x, t_x, T, \text{inactive at } \omega \in (t_x, T]) \right. \\ \left. \times f(\omega | \mu_0, \gamma_2, \mathbf{z}_2) \right\} d\omega \\ = \frac{\lambda_0^x \exp(\gamma_1' \mathbf{z}_1)^x \mu_0 \exp(\gamma_2' \mathbf{z}_2)}{\lambda_0 \exp(\gamma_1' \mathbf{z}_1) + \mu_0 \exp(\gamma_2' \mathbf{z}_2)} e^{-(\lambda_0 \exp(\gamma_1' \mathbf{z}_1) + \mu_0 \exp(\gamma_2' \mathbf{z}_2)) t_x} \\ + \frac{\lambda_0^{x+1} \exp(\gamma_1' \mathbf{z}_1)^{x+1}}{\lambda_0 \exp(\gamma_1' \mathbf{z}_1) + \mu_0 \exp(\gamma_2' \mathbf{z}_2)} e^{-(\lambda_0 \exp(\gamma_1' \mathbf{z}_1) + \mu_0 \exp(\gamma_2' \mathbf{z}_2)) T}. \quad (1) \end{aligned}$$

We remove the conditioning on unobserved latent variables λ_0 and μ_0 by taking the expectation of (1) over the distributions of λ_0 and μ_0 . To facilitate

this calculation, we perform the change of variables $\lambda = \lambda_0 \exp(\gamma'_1 \mathbf{z}_1)$ and $\mu = \mu_0 \exp(\gamma'_2 \mathbf{z}_2)$, which implies

$$g(\lambda | r, \alpha) = \frac{\alpha^r \lambda^{r-1} e^{-\lambda \alpha}}{\Gamma(r)}, \text{ where } \alpha = \alpha_0 \exp(-\gamma'_1 \mathbf{z}_1), \text{ and}$$

$$g(\mu | s, \beta) = \frac{\beta^s \mu^{s-1} e^{-\mu \beta}}{\Gamma(s)}, \text{ where } \beta = \beta_0 \exp(-\gamma'_2 \mathbf{z}_2).$$

Note the addition of the addition of minus signs in the exponential terms as we go from multipliers of λ_0, μ_0 to multipliers of α_0, β_0

This gives us

$$L(r, \alpha_0, s, \beta_0, \gamma_1, \gamma_2 | \mathbf{z}_1, \mathbf{z}_2, x, t_x, T)$$

$$= \int_0^\infty \int_0^\infty \left\{ \left(\frac{\lambda^x \mu}{\lambda + \mu} e^{-(\lambda + \mu)t_x} + \frac{\lambda^{x+1}}{\lambda + \mu} e^{-(\lambda + \mu)T} \right) \right.$$

$$\left. \times g(\lambda | r, \alpha) g(\mu | s, \beta) \right\} d\lambda d\mu.$$

We know from Fader and Hardie (2005) that the solution to this is

$$L(r, \alpha_0, s, \beta_0, \gamma_1, \gamma_2 | \mathbf{z}_1, \mathbf{z}_2, x, t_x, T)$$

$$= \frac{\Gamma(r+x) \alpha^r \beta^s}{\Gamma(r)} \left\{ \left(\frac{s}{r+s+x} \right) A_1 + \left(\frac{r+x}{r+s+x} \right) A_2 \right\} \quad (2)$$

where

$$A_1 = \begin{cases} \frac{{}_2F_1(r+s+x, s+1; r+s+x+1; \frac{\alpha-\beta}{\alpha+t_x})}{(\alpha+t_x)^{r+s+x}} & \text{if } \alpha \geq \beta \\ \frac{{}_2F_1(r+s+x, r+x; r+s+x+1; \frac{\beta-\alpha}{\beta+t_x})}{(\beta+t_x)^{r+s+x}} & \text{if } \alpha \leq \beta \end{cases} \quad (3)$$

and

$$A_2 = \begin{cases} \frac{{}_2F_1(r+s+x, s; r+s+x+1; \frac{\alpha-\beta}{\alpha+T})}{(\alpha+T)^{r+s+x}} & \text{if } \alpha \geq \beta \\ \frac{{}_2F_1(r+s+x, r+x+1; r+s+x+1; \frac{\beta-\alpha}{\beta+T})}{(\beta+T)^{r+s+x}} & \text{if } \alpha \leq \beta \end{cases} \quad (4)$$

In other words, the likelihood function for the time-invariant-covariates version of the Pareto/NBD model is the likelihood function associated with the basic model where α and β are replaced by $\alpha = \alpha_0 \exp(-\gamma'_1 \mathbf{z}_1)$ and $\beta = \beta_0 \exp(-\gamma'_2 \mathbf{z}_2)$; r and s remain unchanged.

Suppose we have transaction data for a sample of N customers, where customer i made x_i purchases in the period $(0, T_i]$ (with the last transaction occurring at t_{x_i}), and covariate vectors \mathbf{z}_{1i} and \mathbf{z}_{2i} . The sample

log-likelihood function is given by

$$LL(r, \alpha_0, s, \beta_0, \gamma_1, \gamma_2) = \sum_{i=1}^N \ln [L(r, \alpha_0, s, \beta_0, \gamma_1, \gamma_2 | \mathbf{z}_{1i}, \mathbf{z}_{2i}, x_i, t_{x_i}, T_i)].$$

In numerically evaluating this function, we note that the $\alpha \geq / \leq \beta$ condition associated with (2)–(4) must now be checked for each i . For any given α_0, β_0 , it may be the case that $\alpha > \beta$ for person i while $\alpha < \beta$ for person j because of the values of $\mathbf{z}_{1i}, \mathbf{z}_{2i}$ and $\mathbf{z}_{1j}, \mathbf{z}_{2j}$ (and γ_1, γ_2).

For all related expressions (e.g., $E[X(t)], E(Y(t) | x, t_x, T)$), it is easy to show that we simply replace α and β with $\alpha = \alpha_0 \exp(-\gamma'_1 \mathbf{z}_1)$ and $\beta = \beta_0 \exp(-\gamma'_2 \mathbf{z}_2)$ to arrive at their with-time-invariant-covariates equivalents.

4 The Case of the BG/NBD Model

The BG/NBD model is based on the following assumptions (the first three of which are identical to the corresponding Pareto/NBD assumptions):

- i. Customers go through two stages in their “lifetime” with a specific firm: they are “alive” for some period of time, then become permanently inactive.
- ii. While alive, the number of transactions made by a customer follows a Poisson process with transaction rate λ . This is equivalent to assuming that the time between transactions is distributed exponential with transaction rate λ ,

$$f(t_j - t_{j-1} | \lambda) = \lambda e^{-\lambda(t_j - t_{j-1})}, \quad t_j > t_{j-1} > 0,$$

where t_j is the time of the j th purchase.

- iii. Heterogeneity in transaction rates across customers follows a gamma distribution with shape parameter r and scale parameter α :

$$g(\lambda | r, \alpha) = \frac{\alpha^r \lambda^{r-1} e^{-\lambda \alpha}}{\Gamma(r)}.$$

- iv. After any transaction, a customer becomes inactive with probability p . Therefore the point at which the customer “drops out” is distributed across transactions according to a (shifted) geometric distribution with pmf

$$\begin{aligned} P(\text{inactive immediately after } j\text{th transaction}) \\ = p(1 - p)^{j-1}, \quad j = 1, 2, 3, \dots \end{aligned}$$

- v. Heterogeneity in dropout probabilities follows a beta distribution with parameters a and b :

$$f(p | a, b) = \frac{p^{a-1}(1-p)^{b-1}}{B(a, b)}, \quad 0 \leq p \leq 1.$$

- vi. The transaction rate λ and the dropout probability p vary independently across customers.

We now assume that interpurchase times are distributed according to the with-covariates exponential distribution

$$f(t_j - t_{j-1} | \lambda_0, \gamma_1, \mathbf{z}_1) = \lambda_0 \exp(\gamma_1' \mathbf{z}_1) e^{-\lambda_0 \exp(\gamma_1' \mathbf{z}_1)(t_j - t_{j-1})}$$

and that the unobserved heterogeneity in λ_0 is distributed gamma with shape parameter r and scale parameter α_0 :

$$g(\lambda_0 | r, \alpha_0) = \frac{\alpha_0^r \lambda_0^{r-1} e^{-\lambda_0 \alpha_0}}{\Gamma(r)}.$$

Following the logic of the derivation presented in Fader et al. (2005),

$$L(\lambda_0, p, \gamma_1 | \mathbf{z}_1, x, t_x, T) = (1-p)^x \lambda_0^x \exp(\gamma_1' \mathbf{z}_1)^x e^{-\lambda_0 \exp(\gamma_1' \mathbf{z}_1) T} \\ + \delta_{x>0} p (1-p)^{x-1} \lambda_0^x \exp(\gamma_1' \mathbf{z}_1)^x e^{-\lambda_0 \exp(\gamma_1' \mathbf{z}_1) t_x}.$$

Taking the expectation of this over the distribution of λ_0 gives us

$$L(r, \alpha_0, p, \gamma_1 | \mathbf{z}_1, x, t_x, T) \\ = (1-p)^x \frac{\Gamma(r+x) \alpha_0^r \exp(\gamma_1' \mathbf{z}_1)^x}{\Gamma(r) (\alpha_0 + \exp(\gamma_1' \mathbf{z}_1) T)^{r+x}} \\ + \delta_{x>0} p (1-p)^{x-1} \frac{\Gamma(r+x) \alpha_0^r \exp(\gamma_1' \mathbf{z}_1)^x}{\Gamma(r) (\alpha_0 + \exp(\gamma_1' \mathbf{z}_1) t_x)^{r+x}} \\ = (1-p)^x \frac{\Gamma(r+x) [\alpha_0 \exp(-\gamma_1' \mathbf{z}_1)]^r}{\Gamma(r) (\alpha_0 \exp(-\gamma_1' \mathbf{z}_1) + T)^{r+x}} \\ + \delta_{x>0} p (1-p)^{x-1} \frac{\Gamma(r+x) [\alpha_0 \exp(-\gamma_1' \mathbf{z}_1)]^r}{\Gamma(r) (\alpha_0 \exp(-\gamma_1' \mathbf{z}_1) + t_x)^{r+x}}. \quad (5)$$

Note that we have yet to include the effects of \mathbf{z}_2 , the vector of time-invariant covariates that are assumed to explain some of the cross-sectional heterogeneity in the dropout process. It is not possible to include the effects of covariates into p and then allow for unobserved heterogeneity using the beta distribution.

Using the logic of the beta-logistic model (Heckman and Willis 1977, Rao and Steckel 1995), we incorporate the effects of time-invariant covariates on the dropout process via the parameters of the beta mixing distribution

by making a and b functions of \mathbf{z}_2 . That is, we assume that heterogeneity in the dropout probabilities follows a beta distribution with parameters $a_0 \exp(\gamma'_2 \mathbf{z}_2)$ and $b_0 \exp(\gamma'_3 \mathbf{z}_2)$:

$$f(p | a_0, b_0, \gamma_2, \gamma_3; \mathbf{z}_2) = \frac{p^{a_0 \exp(\gamma'_2 \mathbf{z}_2) - 1} (1 - p)^{b_0 \exp(\gamma'_3 \mathbf{z}_2) - 1}}{B(a_0 \exp(\gamma'_2 \mathbf{z}_2), b_0 \exp(\gamma'_3 \mathbf{z}_2))}.$$

Taking the expectation of (5) over this distribution of p gives us

$$\begin{aligned} L(r, \alpha_0, a_0, b_0, \gamma_1, \gamma_2, \gamma_3 | \mathbf{z}_1, \mathbf{z}_2, x, t_x, T) \\ = & \left\{ \frac{B(a_0 \exp(\gamma'_2 \mathbf{z}_2), b_0 \exp(\gamma'_3 \mathbf{z}_2) + x)}{B(a_0 \exp(\gamma'_2 \mathbf{z}_2), b_0 \exp(\gamma'_3 \mathbf{z}_2))} \right. \\ & \times \left. \frac{\Gamma(r + x) [\alpha_0 \exp(-\gamma'_1 \mathbf{z}_1)]^r}{\Gamma(r) (\alpha_0 \exp(-\gamma'_1 \mathbf{z}_1) + T)^{r+x}} \right\} \\ & + \delta_{x>0} \left\{ \frac{B(a_0 \exp(\gamma'_2 \mathbf{z}_2) + 1, b_0 \exp(\gamma'_3 \mathbf{z}_2) + x - 1)}{B(a_0 \exp(\gamma'_2 \mathbf{z}_2), b_0 \exp(\gamma'_3 \mathbf{z}_2))} \right. \\ & \times \left. \frac{\Gamma(r + x) [\alpha_0 \exp(-\gamma'_1 \mathbf{z}_1)]^r}{\Gamma(r) (\alpha_0 \exp(-\gamma'_1 \mathbf{z}_1) + t_x)^{r+x}} \right\} \end{aligned}$$

In other words, the likelihood function for the time-invariant-covariates version of the BG/NBD model is the likelihood function associated with the basic model where α , a , and b are replaced by $\alpha = \alpha_0 \exp(-\gamma'_1 \mathbf{z}_1)$, $a = a_0 \exp(\gamma'_2 \mathbf{z}_2)$, and $b = b_0 \exp(\gamma'_3 \mathbf{z}_2)$; r remains unchanged.¹

For all related expressions (e.g., $E[X(t)]$, $E(Y(t) | x, t_x, T)$), it is easy to show that we simply replace α , a , and b with $\alpha = \alpha_0 \exp(-\gamma'_1 \mathbf{z}_1)$, $a = a_0 \exp(\gamma'_2 \mathbf{z}_2)$, and $b = b_0 \exp(\gamma'_3 \mathbf{z}_2)$ to arrive at their with-time-invariant-covariates equivalents.

¹We note that the BG/NBD has 50% more covariate parameters than the Pareto/NBD. While this difference could be removed by making only a a function of covariates (i.e., set γ_3 to $\mathbf{0}$), doing so would constrain the way in which the covariates could influence the shape (e.g., variance) of the beta distribution. Furthermore, it would be inconsistent with the basic beta-logistic formulation.

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